

# Toyota Certified Used Vehicle Warranty Supplement

Warranty, Roadside Assistance and General Information



The Best New Cars Make The Best Used Cars



The Best New Hybrids Make The Best Used Hybrids



## Roadside Assistance



**1-800-297-0486**

## LIMITED WARRANTY, ROADSIDE ASSISTANCE, AND GENERAL INFORMATION

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### Toyota Certified Used Vehicle Warranty Registration

A. Certified Purchase Date:

Month \_\_\_\_\_ Day \_\_\_\_ Year \_\_\_\_\_

B. Mileage \_\_\_\_\_

C. Warranty Period: 7 years from the date of first use by the original owner or when the odometer reaches 100,000 miles, whichever comes first.

D. Your Certified Used Vehicle Limited Warranty expires the earlier of:

Month \_\_\_\_\_ Day \_\_\_\_ Year \_\_\_\_\_

OR

Mileage 100,000 \_\_\_\_\_

E. Your Roadside Assistance Protection expires:

Month \_\_\_\_\_ Day \_\_\_\_ Year \_\_\_\_\_

\_\_\_\_\_  
Model

\_\_\_\_\_  
Model Year

\_\_\_\_\_  
Vehicle I.D. Number

\_\_\_\_\_  
Customer Name

\_\_\_\_\_  
Key Number

Dealer Information:

\_\_\_\_\_  
Name

\_\_\_\_\_  
City, State

\_\_\_\_\_  
Dealer Code

\_\_\_\_\_  
Toyota Certification Number

## TABLE OF CONTENTS

Welcome to the Toyota Family . . . . .	3
Toyota Certified Used Vehicle Preparation . . . . .	3
How to Get Assistance . . . . .	4
Special Services . . . . .	5
Travel Protection . . . . .	5
Substitute Transportation . . . . .	5
Toyota Certified Used Vehicle Comprehensive Warranty. . . . .	6
Toyota Certified Used Vehicle Limited Powertrain Warranty. . . . .	8
Hybrid Coverage. . . . .	9
Owner's Responsibilities. . . . .	12
Roadside Assistance Protection. . . . .	13
Genuine Toyota Parts . . . . .	14
Genuine Toyota Remanufactured Parts . . . . .	15
Collision Repair Parts . . . . .	15
Types of Collision Repair Parts. . . . .	16
Seat Belt Information. . . . .	17
Maintenance Record. . . . .	18
Owner Information Change . . . . .	20

### **This Is a Supplement to Your Vehicle Owner's Manual and Owner's Guide.**

Keep this Supplement in your vehicle. In this Supplement you will find the Toyota Certified Used Vehicle Limited Warranty and facts about Toyota parts and service.

- Warranty information is provided to protect your investment with an outline of procedures for solving almost any problem you may have with your Certified Toyota. Additional important warranty information is found in your Owner's Manual and Owner's Guide; be sure to read them carefully.
- All information including the terms and conditions of the Certified Limited Powertrain Warranty is based on the latest data available at the time of publication and is subject to change without notice.
- Please be aware that any modification to your Toyota could affect its performance, safety, or durability, and may even violate government regulations.

## WELCOME TO THE TOYOTA FAMILY

The entire Toyota organization would like to take this opportunity to thank you for purchasing your Toyota Certified Used Vehicle.

Toyota wants you to achieve the optimum satisfaction with your purchase of this high-quality vehicle. To better ensure this level of satisfaction, please invest a small amount of time to:

- Read and carefully consider the recommendations contained in this Supplement, the original Owner's Guide, and the Owner's Manual.
- Bring your vehicle to an authorized Toyota dealership for the maintenance recommendations contained in the Owner's Manual.

Please accept our best wishes for many years of pleasurable and safe driving in your Toyota Certified Used Vehicle.

## TOYOTA CERTIFIED USED VEHICLE PREPARATION

### **Toyota Teamwork in Quality**

Each Toyota Certified Used Vehicle is subjected to a 160-point Quality Assurance Inspection before it is offered for sale at your Toyota dealership. Preparing your Toyota is a team effort between Toyota and your dealership's Sales and Service Departments to ensure that each Toyota Certified Used Vehicle meets Toyota's exacting standards for mechanical quality and physical appearance.



**The Best New Cars Make The Best Used Cars**



**The Best New Hybrids Make The Best Used Hybrids**



### To Our Customers

Toyota has a commitment to you and your satisfaction. From your first phone call or visit to the dealership, through the purchase and delivery of your Toyota Certified Used Vehicle, to after-sales service, your satisfaction is Number One with us.

If you should experience a problem or concern, either within or outside of the warranty period, please follow these procedures in the sequence listed for the fastest possible response.

#### **Step 1: Contact the Toyota Dealership's Customer Relations Manager.**

If you have a question, concern, or complaint, just ask for the dealership Customer Relations Manager. This person has been specially trained to understand the customer's point of view when a question or problem arises.

The Customer Relations Manager has the responsibility to resolve most cases and will make every effort to conduct a fair review of your situation.

#### **Step 2: Call the Toyota Customer Assistance Center.**

If for any reason you still need assistance after contacting the dealership Customer Relations Manager, please call Toyota's Customer Assistance Center toll-free at:

**(800) 331-4331**

For additional information on the Toyota Certified Warranty, please call toll-free at:

**(800) 228-8559**

For Roadside Assistance, please call toll-free at:

**(800) 297-0486**

For our hearing- and/or speech-impaired customers, please call toll-free at:

**(800) 999-9035**

A Toyota Customer Assistance Representative will review your request and help with any further questions or problems you may have regarding your vehicle warranty or any special policy adjustments.

**Note:** In order to give you the greatest assistance possible, please help us by providing the following information when you call:

- Vehicle Identification Number. (You will find this 17-digit number located on the driver's side corner of the dash under the window. It is also listed on your sales contract/invoice.)
- Current mileage on your Toyota (if applicable).
- Names of the selling and servicing dealerships.
- Your daytime and evening phone numbers.

### Travel Protection

Travel Protection will be provided for the duration of your Toyota Certified Used Vehicle Warranty. If necessitated by an emergency warrantable condition which requires overnight repairs covered by this warranty, Toyota will reimburse your overnight lodging expenses up to a maximum of four (4) nights (up to \$50 per night) over the life of this warranty if you are more than 150 miles from your home. Your deductible does not apply to this benefit.

### Substitute Transportation

If your Certified Vehicle is undergoing a repair covered by this Certified Warranty, you are entitled to reimbursement for your substitute transportation expenses up to \$35 per day for up to five days per occurrence. Valid rental receipts will be required for reimbursement. Your deductible does not apply to this benefit.

Reimbursement for lodging expenses and rental car can be arranged by contacting your Toyota dealer's Service Manager for assistance.

## TOYOTA CERTIFIED USED VEHICLE COMPREHENSIVE WARRANTY

### Warrantor

Your Certified Used Vehicle Comprehensive Warranty is provided by Toyota Motor Sales, U.S.A., Inc. and its affiliate Toyota Motor Insurance Services, Inc., a California corporation.

### Comprehensive Warranty Period

The Toyota Certified Used Vehicle Comprehensive Warranty expires at the earlier of 12 months from the date of purchase or when 12,000 miles have elapsed from the vehicle's odometer on that same date of purchase.

### Comprehensive Warranty Coverage

This warranty covers any repair or replacement of components which fail under normal use due to a defect in materials or workmanship.

Coverage is limited to those components and parts listed under the following section, "What is Covered."

**For all repairs made under this warranty in a single repair visit, there will be a \$50 deductible charge to you.** Only one deductible applies if the failed covered components cannot be repaired on a single visit. Repair will be made as determined by Toyota using new or remanufactured parts.

### Where to Go for Warranty Service

Your Toyota dealer will make the necessary repairs or adjustments using new or remanufactured parts. Repair or replacement of a part is at the discretion of the Toyota dealer.

While any Toyota dealer in the Continental U.S., Alaska, and Canada will perform warranty service, Toyota recommends that you return to the dealership that sold you your vehicle because of their continued and personal interest in you.

### What is Covered by This Comprehensive Warranty

All manufacturer-original equipment parts installed by the manufacturer or your selling dealer are covered under this agreement for mechanical failure, unless otherwise excluded.

## TOYOTA CERTIFIED USED VEHICLE COMPREHENSIVE WARRANTY (CONT'D)

### What is Not Covered by This Comprehensive Warranty

#### Repairs Covered Under the New Vehicle Limited Warranty

- This coverage is secondary to the coverage provided by any remaining Toyota New Vehicle Limited Warranty (see your Owner's Manual for an explanation of the New Vehicle Limited Warranty).

#### Example of Components Not Covered Include, but Are Not Limited to:

- Accessory Drive Belts, Vacuum Hoses, Lines and Tubes, Heating Hoses
- Batteries
- Body Panels and Hinges
- Brake Linings, Pads and Shoes, Rotors and Drums
- Bumpers
- Carpet, Headliner, Dash Cover and Pad; Door Trim, Handles, and Fabric
- Chrome, Sheet Metals; Shiny Metals
- Clutch Friction Disk and Pressure Plate
- Filters and Service Plug
- Fluids
- Glass (including Windshields)

- Hybrid Vehicle Battery; Hybrid Vehicle Battery Module/Pack; Hybrid System Main Relays
- Interior and Exterior Trim and Moldings (including but not limited to: Cup Holders, Ash Trays, Covers and Vents)
- Lamps; Light Bulbs
- Nuts, Bolts, Clips, Retainers, and Fasteners
- Paint; Rust and Corrosion Damage
- Seat Covers
- Spark Plugs; Structural Framework and Wells
- Tires
- Weather Stripping; Wheels and Rims; Windshield Wiper Blades (Rubber Component)

**Warrantor**

Your Certified Used Vehicle Limited Powertrain Warranty is provided by Toyota Motor Sales, U.S.A., Inc. and its affiliate of Toyota Motor Insurance Services, Inc., a California corporation.

**Powertrain Warranty Period**

The Toyota Certified Used Vehicle Limited Powertrain Warranty expires at the earlier of 7 years from the date of first use by the original owner or when the odometer reaches 100,000 miles. (The expiration date should be included on page 1 of this Supplement. If it is not, please contact your selling dealer.)

THIS TOYOTA CERTIFIED LIMITED WARRANTY IS NULL AND VOID IN ALL RESPECTS IF THE FIRST RETAIL PURCHASE OF THIS VEHICLE AFTER ITS CERTIFICATION WAS FROM ANYONE OTHER THAN AN AUTHORIZED TOYOTA DEALER PARTICIPATING IN THE TOYOTA CERTIFIED USED VEHICLE PROGRAM.

**Any implied warranty of merchantability or fitness for a particular purpose applicable to this vehicle is limited to the duration of these written warranties. Some states do not allow limitations on the time period for an implied warranty, so this limitation may not apply to you.**

**Powertrain Warranty Coverage**

This warranty covers any repair or replacement of components which fail under normal use due to a defect in materials or workmanship. Coverage is limited to those components and parts listed under the

following section, "What Is Covered." In addition, coverage excludes those items listed under "What Is Not Covered" beginning on page 10. **For all repairs made under this warranty in a single repair visit, there will be a \$50 deductible charge to you.** Only one deductible applies if the failed covered components cannot be repaired in a single repair visit. Repairs will be made as determined by Toyota using new or remanufactured parts. This warranty also provides travel protection and substitute transportation as described in the Special Services section on page 5.

**Toyota Certified Used Vehicle Limited Powertrain Warranty Transfer**

Your Toyota Certified Used Vehicle Limited Powertrain Warranty is transferable to the subsequent owner of the Toyota Certified Used Vehicle, at no charge; however, the Toyota Certified Used Vehicle Warranty is not transferable to any other vehicle.

**Where to Go for Warranty Service**

Your Toyota dealer will make the necessary repairs or adjustments using new or remanufactured parts. Repair or replacement of a part is at the discretion of the Toyota dealer. While any Toyota dealer in the Continental U.S., Alaska, and Canada will perform warranty service, Toyota recommends that you return to the dealership that sold you your vehicle because of their continued and personal interest in you.

**What Is Covered by This Powertrain Warranty**

Coverage applies only to failure of the listed components.

**Engine Components:**

ALL internally lubricated components and:

Engine Control Computer*	Turbo Intercooler	Crankshaft Pulley
Fuel Pump*	Turbocharger	Equipment Drive Shaft
Idler Pulley	Flexplate	Supercharger
Timing Belt	Engine Oil Reservoir Pump	Supercharger Intercooler
Timing Cover	Flywheel	Engine Mounts
Timing Chain	Oil Sending Unit	Cylinder Heads
Timing Gears	Oil Pressure Switch	Balance Shaft
Turbo Wastegate	Tensioners	Piston
Engine Oil Reservoir	Oil Pump	Crankshaft
Exhaust Manifolds	Seals and Gaskets	Water Pump
Intake Manifold		

Engine Block, Oil Pan, and Valve Covers. Rotary engine components including Rotor, Bearings, Apex Seal, and Eccentric Shaft.

**Manual Transmission – Transfer Case Components:**

ALL internally lubricated components and:

Hoses, Lines and Tubes	Clutch Master Cylinder	Shift Linkage and Cables
Transmission Mounts	Transfer/Transmission Case	Gears and Shafts
Seals and Gaskets	Clutch Release Cylinder	

**Automatic Transmission – Transfer Case Components:**

ALL internally lubricated components and:

Hoses, Lines and Tubes	Seals and Gaskets	Transmission Mounts
Torque Converter	Transfer/Transmission Case	Vacuum Modulator
Shift Linkage and Cables	Solenoids	

**Hybrid Transaxle/Motor/Generator:**

Case and all internal parts, transaxle mounts, seals and gaskets. This includes the Hybrid Vehicle Generator Assembly, Hybrid Vehicle Motor Assembly, Hybrid Vehicle Transaxle Assembly, and Transmission Damper Assembly.

**Axle Assembly Components**

**(Front, Rear-Wheel, 4-Wheel, and All-Wheel Drive):**

ALL internally lubricated components and:

Drive Axle Housing	Constant Velocity Joints and Boots	Locking Hubs
Drive Shaft	4x4 Actuators	Viscous Coupling
Universal Joints	Hubs	Center Support Bearing
Thrust Washers	Axles and Bearings	
Seals and Gaskets		

**What Is Not Covered by This Powertrain Warranty**

**Repairs Covered Under the New Vehicle Limited Warranty**

- This coverage is secondary to the coverage provided by any remaining Toyota New Vehicle Limited Warranty (see your Owner's Manual for an explanation of the New Vehicle Limited Warranty).

**Examples of Components Not Covered Include but Are Not Limited to:**

- **Engine Components:** Thermostat; Belts; Hoses; Lines and Tubes; Fittings; Linkage; Core; Expansion Freeze Plug; Filters; Exhaust Pipes; Muffler; Catalytic Converter; Engine Oil Coolers.
- **Transmission Components:** Clutch Disc and Pressure Plate; Pilot Bearing; Release Bearing; Transmission Cooler.
- **Suspension Components**
- **Steering Components**
- **Air Conditioner Components/Heating Components**
- **Brake Components**
- **Electrical Components**
- **Axle Assembly Components:** Constant Velocity Boot Band
- **Cooling System**
- **Computer and Electronics**

- **Fuel System Components**

- **General:** Fasteners; Nuts and Bolts; Securing Hardware; Bands; Dowel Pins; Clips; Brackets; Hoses; Lines and Tubes; Alignment Keys/Pins.

**Other Items Not Covered:**

- Any accessory, whether distributed by Toyota or not, such as wheels, radar detectors, or cellular telephones.
- A non-covered or modified component.
- Any component which has not failed, but which a repair facility recommends or requires to be repaired, replaced, or adjusted.
- Any replacement component consisting of a used part and any replacement component that is not a Genuine Toyota Part.

**This warranty covers repairs to covered components. This warranty does not cover any breakdown, mechanical failure or expenses, which are due to, result from, or are caused by any of the following:**

**Factors Beyond the Control of Toyota**

- Abuse, damage by collision, upset or falling objects, larceny or attempted larceny, theft or attempted theft, fire, explosion, or negligence.
- Contamination of fuels, fluids, coolants, oils, or lubricants including sludge, as well as rust, corrosion, or other damage.
- Any alteration to your vehicle or any component thereof that does not meet the manufacturer's specifications.

\*Hybrid vehicles only

- Any use of your vehicle not recommended by the manufacturer in your Owner's Manual, Supplement and/or Guide.
- Acts of God, war, riot, insurrection, natural disasters, including but not limited to: freezing, extreme heat, windstorms, rainstorms, nuclear contamination, lightning, dust storms, hailstorms, snowstorms, ice storms, earthquakes, or floods.
- Repairs and adjustments required as a result of misuse, negligence, modification, alteration, tampering, disconnecting, improper adjustment, or repairs (unless performed by a Toyota dealership during warranty repair work), accidents, and use of add-on parts.
- A failure caused by modifications or parts not authorized and/or supplied by the vehicle manufacturer.

**Lack of or Improper Maintenance**

- Repairs and adjustments resulting from lack of normal maintenance (for example: adjustments, alignment, tune-up, oil and filter change, etc.) and/or not maintaining proper levels of coolants, oils and/or lubricants or proper coolant/water ratio as specified by the manufacturer in your Owner's Manual, Supplement, and/or Guide.

**Normal Noise, Vibration, and Deterioration**

- Normal noise, vibration, deterioration such as discoloration, fading, deformation, or blur, and/or normal wear and tear, including but not limited to, excessive oil consumption, loss of compression, or gradual reduction in operating performance due to burned or leaking valves or worn piston rings.

**Altered Mileage**

- This warranty is null and void if the odometer is altered or changed so that the vehicle's mileage cannot be readily determined.

**Certain Usage Voids This Warranty**

- Any use of the vehicle not recommended by the manufacturer in your Owner's Manual, Supplement and/or Guide will void this warranty. Also, this warranty is null and void in all respects if the vehicle has been used for certain commercial purposes, including but not limited to plowing snow, used for hire to public or to transport people for hire, municipal or professional emergency or police services, competitive racing or driving, or used for towing a trailer whose weight exceeds Toyota's recommendations.

**Operation of Vehicle Outside the Continental United States and Canada**

- This warranty does not apply to any repairs performed outside the continental United States or Canada.

**Scrapped or Salvaged Vehicles**

- Vehicles which have been damaged to such an extent that the owner or the institution financing, leasing, or insuring the vehicle considered it uneconomical to repair it and, as a result, the vehicle was not repaired by or for the person who owned the vehicle at the time of the event resulting in the damage are not covered. This includes but is not limited to those vehicles which are currently or were previously titled as "scrap," "salvage," or "dismantled."

*Continued*

**Extra Expenses and Damages**

- **Toyota does not authorize any person to create for it any other obligation or liability in connection with this vehicle. The performance of repairs and needed adjustments is the exclusive remedy under this warranty or any implied warranty.**
- **Any implied warranty of merchantability or fitness for a particular purpose applicable to this vehicle is limited to the duration of these written warranties.**
- TOYOTA SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES (FOR OTHER THAN INJURY TO THE PERSON) RESULTING FROM BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY.
- **Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.**
- **This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.**

**Owner's Responsibilities**

**Care**

- You are responsible for properly operating and caring for your Toyota vehicle in accordance with the instructions in the Owner's Manual. If you drive your vehicle under severe driving conditions, you must follow the applicable maintenance requirements specified in the Owner's Manual.
- Maintenance is at your expense. Normal maintenance services, which all vehicles require, include without limitation engine tune-ups, lubrication, cleaning and polishing, replacement of filters, coolant, spark plugs, fuses, worn wiper blades, brake pads and linings, and clutch linings.
- Your dealer may recommend more frequent intervals than those outlined in your Owner's Manual or may include items which are in addition to those in your Owner's Manual. These additional services are not required to maintain your warranty coverage. Please see your dealer for an explanation of any maintenance recommendations which are not part of your vehicle's maintenance schedule.
- Warranty service is available only through an authorized Toyota dealer. Your Toyota dealership will make the necessary warranty repairs and adjustments using new or remanufactured parts, subject to the terms of coverage provided by this warranty. Any authorized Toyota dealer will perform warranty service. If you need to know the Toyota dealer closest to you, please call:

**(800) 331-4331**

In addition to the terms of the Toyota Certified Used Vehicle Limited Warranty, Toyota is proud to provide the following Roadside Assistance Protection services and benefits to our customers as another indication of our commitment to quality service for our Certified Used Vehicle owners.

**Plan Provisions**

**Duration:**

- 1-year from the date of certified used vehicle purchase

**Hours of Operation:**

- 24 hours a day/365 days per year

**Area of Coverage:**

- United States and Canada

**Services Provided:\***

- Towing for mechanical breakdown or collision recovery to the nearest Toyota dealership
- Flat tire changes
- Jump starts
- Lockout service
- Emergency fuel delivery of up to 3 gallons

Please note that Roadside Assistance is not available in Mexico.

**How to Get Help**

If your vehicle becomes disabled for any reason, all you need to do to get assistance is:

**Call (800) 297-0486**

\*Excludes any parts required

Have your Roadside Assistance card, which has the Vehicle Identification Number and your Member Number, available before calling the Roadside Assistance number. If this card is not available, have as much of the following information as possible available to expedite the dispatch process:

- Vehicle Identification Number (17 digits) located on the lower front corner of the dashboard on the driver's side and on a sticker on the driver's side doorpost
- Owner's Name and Address
- Vehicle License Plate Number
- Location of disablement, including the nearest major intersection

The dispatch operator will ask you to provide the area code and prefix (first three numbers) of the phone you are calling from to determine your location. To determine your location when calling from your cellular phone:

- Obtain a phone number from a phone near the point of disablement; or
- Call directory assistance and obtain the phone number of a business located near the point of disablement; or
- Call the local cellular operator to determine the area code and prefix of the cell you are in.

The dispatch operator will arrange for our network of service providers to service your call.

The local towing agency will then provide the necessary assistance.

Wait at the vehicle or in a secure location nearby for the arrival of the Roadside Assistance vehicle.

## GENUINE TOYOTA PARTS

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To safeguard the quality, reliability, and value of your vehicle, Toyota recommends using only Genuine Toyota Parts for maintenance and repairs. Like all Toyota products, Genuine Toyota Parts are built to the highest standards of quality and performance. They are also designed to fit your vehicle's exact specifications.

Your Toyota dealership maintains an extensive inventory of Genuine Toyota Parts to meet your vehicle service needs. And, because it is linked electronically to Toyota's Parts Distribution Centers, the dealership has quick access to any parts it may not have in stock.

When installed by a Toyota dealership, Genuine Toyota Parts (with the exception of batteries) are warranted for 12 months from the date of installation, regardless of mileage, or the remainder of any applicable New Vehicle Limited Warranty, whichever provides the greater coverage. Selected Toyota replacement parts are covered by a lifetime warranty (see your Toyota dealership for details). Non-Genuine Toyota Parts — and any damage or failures resulting from their use — are not covered by any Toyota warranty.

## GENUINE TOYOTA REMANUFACTURED PARTS

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Toyota also offers the highest level of quality, fit, and performance in selected remanufactured parts. These parts enable you to economically maintain and repair your vehicle with Genuine Toyota quality. They also feature the same warranty coverage as new Genuine Toyota Parts. Available parts range from alternators to water pumps; ask your Toyota dealership for a complete list of remanufactured product offerings.

For all your maintenance and repair needs, insist on the quality and peace of mind you get only with Genuine Toyota Parts.

## COLLISION REPAIR PARTS

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### **Insist on Genuine Toyota Quality**

If you are involved in a collision, you want your vehicle to be returned to its pre-accident condition when repaired. To maintain your Toyota's value, it's important to make sure it is repaired with Genuine Toyota Parts. Some repair shops and insurance companies may suggest using imitation or used salvage parts to save money. However, these parts do not meet Toyota's high standards for quality, fit, and corrosion resistance. In addition, imitation and used salvage parts are not covered by any Toyota warranty (see below).

To maintain the appearance, performance, and safety of your Toyota, make sure only Genuine Toyota Parts are used for collision repairs. Protect your investment; insist on Genuine Toyota quality.

TOYOTA WARRANTY COVERAGE REMAINS INTACT WHEN VEHICLE REPAIRS ARE COMPLETED WITH GENUINE TOYOTA PARTS. TOYOTA WARRANTIES DO NOT COVER IMITATION OR USED SALVAGE PARTS OR ANY DAMAGE OR FAILURES CAUSED BY THE USE OF SUCH PARTS.

## TYPES OF COLLISION REPAIR PARTS

### **New original-equipment manufacturer (OEM):**

Parts that are made by the vehicle manufacturer or one of its licensees and distributed through its normal channels. These parts maintain the manufacturer's vehicle warranty.

### **Aftermarket or imitation:**

Parts that are made by companies other than the vehicle manufacturer or its licensees.

### **Recycled or used salvage:**

Used parts and assemblies that have been removed from another vehicle. There are no systems in place to regulate the quality or safety of these parts.

### **Remanufactured:**

Parts that have been returned to like-new condition through repair, refurbishing, or rebuilding.

DUE TO THE CRITICAL NATURE OF SUPPLEMENTAL RESTRAINT SYSTEMS (ALSO KNOWN AS AIRBAGS), TOYOTA DOES NOT SUPPORT THE USE OF IMITATION OR USED PARTS FOR THEIR REPAIR. ONLY NEW GENUINE TOYOTA PARTS SHOULD BE USED TO REPAIR OR REPLACE SUPPLEMENTAL RESTRAINT SYSTEMS.



## SEAT BELT INFORMATION

### **The Experts Say, “Buckle Up!”**

The importance of using seat belts cannot be overemphasized. The safety experts from government and private organizations say, “Buckle Up!” Here are a few good reasons why:

- Properly adjusted seat belts can help reduce driving fatigue and help the driver maintain better vehicle control.
- Studies show that, generally, the safest place in a collision is inside your vehicle. Seat belts can help keep you there.
- Eight out of 10 injury accidents occur at speeds under 40 mph, but even below 5 mph, children can be injured during quick turns or sudden stops. Children who are too small to wear regular seat belts should always be provided with a Child Restraint System dynamically tested to meet federal standards.

In addition to seat belts, your Toyota vehicle may be equipped with a driver's side airbag or driver's and front passenger's side airbags (Supplemental Restraint System or SRS). Airbags have been designed to supplement the three-point seat belt by providing additional protection by restraining the driver's and front passenger's forward motion in the event of a more serious frontal accident.

**The SRS does not replace use of the seat belt.** To obtain maximum protection in an accident, the driver and all passengers in the vehicle should always wear their seat belts.

### **Get That Good Feeling**

Familiarize yourself with the operation of your seat belts, as explained in your Owner's Manual. Wear them every time you drive your Toyota, and encourage those who ride with you to do the same.

Remember: for peace of mind, buckle up...it's a good feeling!

## MAINTENANCE RECORD

See your Owner's Manual for schedule of oil and filter changes, adjustments, and maintenance.

### **1**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

### **4**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

### **7**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

Owner's Name \_\_\_\_\_

Vehicle I.D. Number \_\_\_\_\_ In-Service Date \_\_\_\_\_

### **2**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

### **5**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

### **8**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

### **3**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

### **6**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

### **9**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

## MAINTENANCE RECORD

See your Owner's Manual for schedule of oil and filter changes, adjustments, and maintenance.

### **10**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

### **13**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

### **16**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

Owner's Name \_\_\_\_\_

Vehicle I.D. Number \_\_\_\_\_ In-Service Date \_\_\_\_\_

### **11**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

### **14**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

### **17**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

### **12**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

### **15**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

### **18**

Date: \_\_\_\_\_

Mileage: \_\_\_\_\_

R.O.: \_\_\_\_\_

Dealer #: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

## OWNER INFORMATION CHANGE

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If you transfer ownership of this vehicle, please complete and send in this Name/Address Information form. If the card is missing, or if you prefer, you can also report owner information changes by calling our toll-free customer assistance telephone number:

**(800) 331-4331**

When you call our toll-free number, it is important that you provide the vehicle identification number (VIN). The VIN is a 17-digit number located on the lower front driver's side corner of the vehicle's dash and is visible through the windshield.

Notifying Toyota of owner information changes will ensure that our records are updated for future reference by your Toyota dealer during service visits or for future contacts by the Toyota Division.

Thank you.

If you transfer ownership of this vehicle, please complete and send in this Owner Information Change Form. You may also update this information online at:

**[www.Toyota.com/ownersupdate](http://www.Toyota.com/ownersupdate)**

NO POSTAGE  
NECESSARY



**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL

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TORRANCE, CA

ALTY WC13  
SALES, USA INC

CUSTOMER LOY  
TOYOTA MOTOR

9309

TORRANCE CA 90503





# Owners Information Change Form

EVV

**Check One:**

Same Owner  
Name/or Address Changed

Same Owner  
Additional Driver

New Owner  
Purchased Vehicle Used

Vehicle Information Number (VIN)

Vehicle Information Number (VIN)

Effective Date  
of This Information

Month

Month

Date

Date

Year

Year

Mr.  Mrs.  Ms.  Miss  Dr.

First name

First name

M.I.

M.I.

Last Name

Last Name

Company Name

Company Name

Street Address/P.O. Box

Street Address/P.O. Box

Apt./Suite Number

Apt./Suite Number

City

City

State

State

Zip Code

Zip Code

Home Telephone Number

Home Telephone Number

Ext.

Ext.

Work Telephone Number

Work Telephone Number

Ext.

Ext.

Ext.

Ext.

E-Mail Address

This information is obtained solely for the use of Toyota Motor Sales, U.S.A., Inc. Toyota occasionally sends special promotional offers to registered owners. Check here if you prefer not to receive these offers.



The Best New Cars Make The Best Used Cars



The Best New Hybrids Make The Best Used Hybrids

